



Mobile Apps



GPS Devices



Risk/Hazard
Assessment



24/7
Response

Telelink saves lives, money and time. Our Lone Worker and Journey Management™ solutions combine fit-for-purpose software, configurable procedures, smartphone applications, telematics and handheld device integration, and 24/7 monitoring services. Each layer is tailored to meet the unique risks of your operations. Here's how our process works!



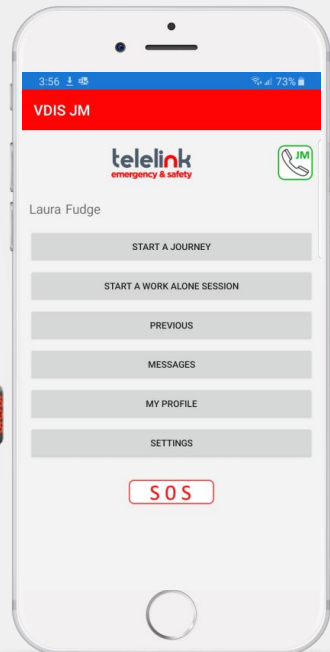
We will evaluate existing procedures and technology, and determine use cases for drivers and/or lone workers that include risk profiles and communication requirements.



Based on your use cases and desired outcomes, we will design a complete system that includes software, hardware, communication tools, procedures and 24/7 monitoring.



We present the solution options, the costs, and an unbiased recommendation on the best option for your team.

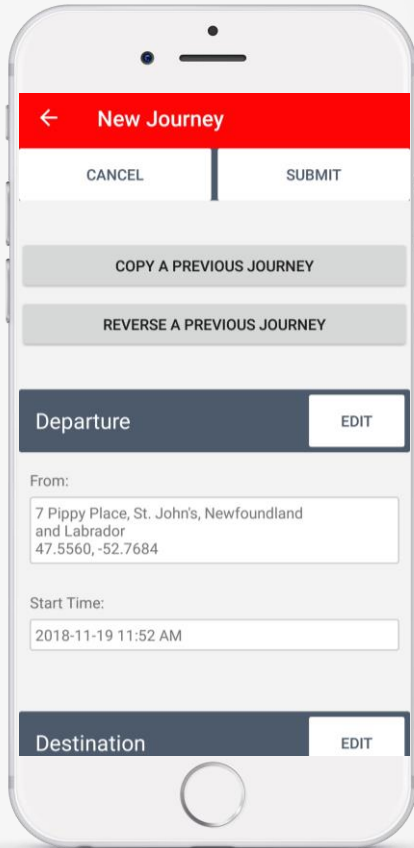




Vehicle-based devices can be used to provide additional data such as speed and/or driver behaviour. Alerts can also be pushed to the monitoring platform for real-time response.



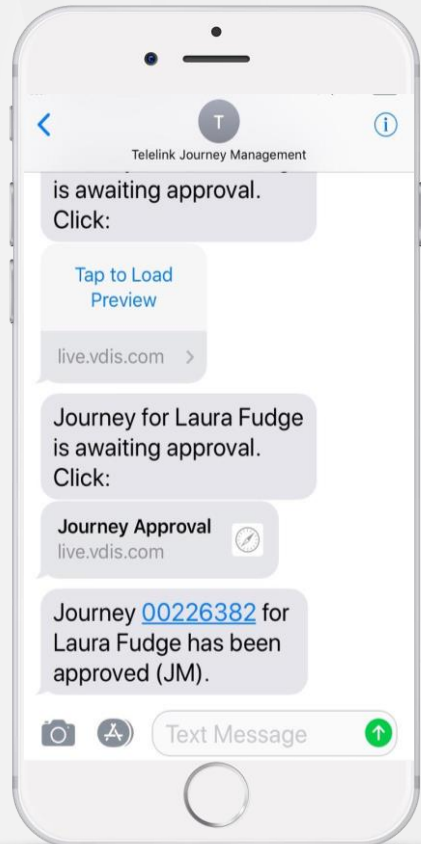
Handheld GPS devices can be used in conjunction with the smartphone application or as a stand-alone option.



← **Copy or reverse previous journeys/work alone**

← **GPS location services**

Optional manager approval based on risk level →



← New Journey

CANCEL | SUBMIT

Will this journey involve only daytime driving?

YES NO

Will your total on duty time when you reach your destination be less than 14 hours?

YES NO

Have you had at least 8 hours of sleep in the last 24 hours?

YES NO

Score: _____

Custom risk/hazard assessments

Enter ID to automatically populate vehicle details from server

← New Work Alone Session

CANCEL | SUBMIT

My Vehicle CLEAR EDIT

Unit ID:
1234

AVL System:

Color:
White

Year:
2012

Make:
Subaru

Model:

telelink

emergency & safety

	Safe	Safer	Safest
Monthly User Fee OR Per Use Fee*	\$25.00 OR \$4.00	\$27.50 OR \$5.00	\$32.50 OR \$6.00
Training	User Guides + Generic Training Video	User Guides + Generic Training Video + Custom Webinar	User Guides + Custom Webinar + Custom Training Videos
Account setup	\$250 + \$15/user	\$750 + \$15/user	\$1,250 + \$15/user
Alert escalation procedure	Template	Custom	Custom
Hazard/risk assessment	Template	Custom	Custom
GPS Device Integration**	\$5/device/month	\$4/device/month	\$3/device/month
Work Alone and/or Journey Management™ workflows	Pick one option	Both	Both
Enterprise Volume Discounting	Not applicable	≥ 250 users	≥ 150 users
Administrator portal	Self-managed	Self-managed	Managed by Telelink
Alert monitoring by Telelink's 24/7 response centre:	✓	✓	✓
Direct access to all North American PSAPs	✓	✓	✓
Digital audit log	✓	✓	✓
Configuration by user group	✓	✓	✓
Check-in timer	✓	✓	✓
Check-in reminders	✓	✓	✓
Manager approval workflow		✓	✓
Custom Usage Reports		✓	✓
IVMS/Telematics Alert Monitoring			✓
Text-to-book for non-smartphone users***			✓
Live Language Translation Services****			✓
1st Priority Customer Service			✓
	Sign Up Today!	Sign Up Today!	Sign Up Today!

- **GPS Device Integration:** Telematics data can show the real-time speed and status of vehicles associated with a user who is currently monitored. Employees who work in areas without cell coverage can also integrate satellite enabled devices such as SPOT, inReach and Blackline G7x for seamless coverage in and out of cell service. Devices from manufacturers that have not been previously integrated will incur a one-time \$1,500 setup fee. For a complete list of manufacturers already integrated, click [here](#).
- **Text-to-book for non-smartphone users:** A per text fee of \$0.05 applies for all texts received and sent in North America. Fees vary outside North America based on operating country.
- Per minute fees apply to live translation services and may vary based on the language required.
- Minimum purchase of 5 users on User model and 50 sessions on usage model.
- Pricing is valid for 30 days from receipt of document.

THE telelink IMPLEMENTATION PROCESS

Your launch package will include procedural templates and data upload tools.



When programming is complete, we will begin testing. You can participate in this as well!



Contract

Deliverables

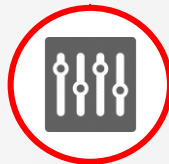
Design

Testing

Training



Our Ops team will review your deliverables and seek any clarifications needed.



Now it's time to train our Response Team on your procedures, and your employees on the new process and technology!



Robyn Ash
Launch Coordinator



Brad Langer
Safety Division
Leader



Danielle Power
Technical Expert



Anna Brophy
VP of Customer
Success



Saving Lives, Money & Time

Telelink is located in St. John's, Newfoundland on Canada's most Eastern point. Thanks to Newfoundland's rugged, remote, and harsh environment, we know a thing or two about protecting employee safety. Telelink offers an alternative approach to organizations seeking to monitor the well-being of their employees in real-time.



Weatherford



NABORS



WorleyParsons
resources & energy

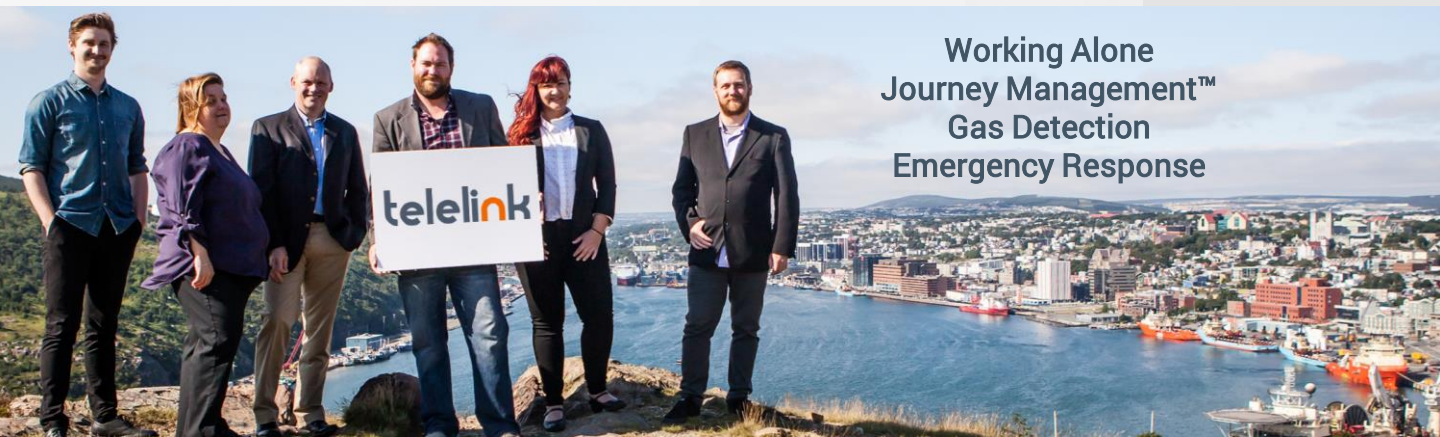
Our business model's foundation lies in our network of safety hardware and software providers, all connected to a central monitoring platform that is manned by Telelink's ISO 9001:2015 certified 24/7 Response Centre. Our customers can mix and match devices, software and procedures without the hassle of managing multiple vendors and portals.

+400
Customers

ISO
9001:2015
Certified

100%
Women Owned

+50 Years
In business



Working Alone
Journey Management™
Gas Detection
Emergency Response

telelink